

# Real-Time Intelligence at Accival-Banamex

## Challenge:

Unable to provide real-time market information to traders and customers because the information was disjointed and coming from multiple sources like databases, Java applications and legacy systems.

## Solution:

By using Presto they created AcciFix, an interactive dashboard of Mashup-driven Apps using Presto Mashboard so that Apps can easily be wired together to communicate events.

## Benefits:

Accival-Banamex was able to streamline automated business processes and empower their personnel with user-driven technology to improve order execution on the Mexican Stock Exchange.



# Real-Time Intelligence at BBVA

## Challenge:

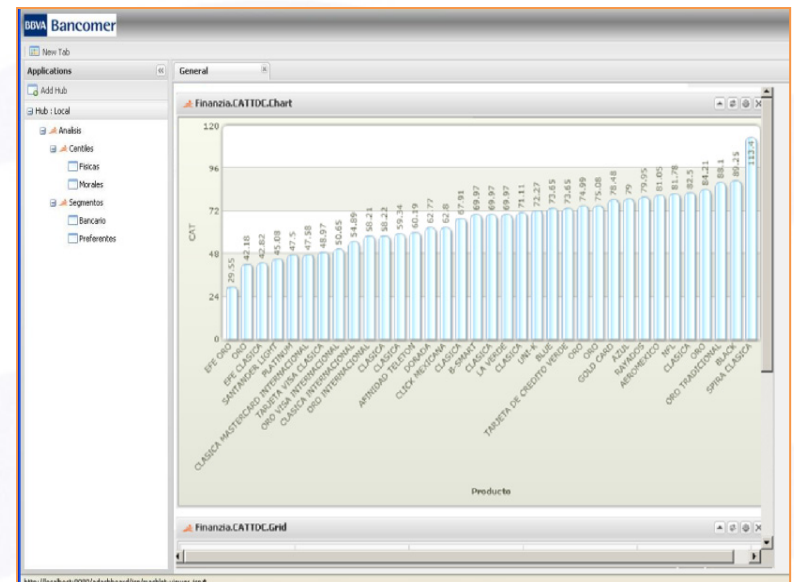
Top level executives were unable to track real-time operational key performance metrics that provide immediate insight into individual performance levels.

## Solution:

A set of Presto Apps based on live systems that show up to the minute performance metrics such as current customer satisfaction ratings and employee retention levels. These Apps show only information specific to the individual executive.

## Benefits:

BBVA is now able to capture real-time executive performance metrics so they can make more accurate and timely business decisions. By connecting to the live systems, BBVA was able to reduce the time it takes to gather, analyze and deliver actionable insight to the executive team.



# Real-Time Intelligence at Deutsche Bank

## Challenge:

Needs to increase efficiency of exception processing while keeping costs at a minimum. Deutsche Bank uses Cicero to integrate desktop applications, workflow automations, and data held within SharePoint. However, the program lacks an easy-to-view end-user friendly dashboard interface to measure and manage processes.

## Solution:

Deutsche Bank is able to offer visually rich dashboards for KPI reporting of the automation of desktop workflow.

## Benefits:

Java-based dashboards were built in 70% less time, integrating all necessary data and providing a 360 degree view of call center activities presented where and when business users need it most.

Deutsche Bank



Screenshot Not Available  
Due To Confidentiality